



Blossom Hill Residential Care Home

Type of care we provide

Residential | Dementia | Respite | Nursing

Call us on 01913371521

Riga Square, Sunderland SR5 5DD

www.churchlakecare.com





Welcome

Blossom Hill Care Home is situated in a quiet cul-de-sac on Riga Square, Sunderland. The home is surrounded by an enclosed garden area and has a fantastic summer house in the grounds ideal for activities and coffee mornings. Blossom Hill is a two-storey building with 40 en-suite bedrooms, assisted bathrooms and shower rooms, a television lounge, luxurious dining rooms and an overnight cottage for visitors. The home is on a main bus route and is accessible to the A19. Shops and pubs are nearby. If you'd like to find out more about Blossom Hill, please get in touch with the team. They are always happy to answer questions and look forward to welcoming you to the home.

The right care for you

One of our principal values is to treat each of our valued residents as an individual, responding to their unique needs.

This is particularly important for those living with dementia and the physical effects of increasing age - our approach to person-centred care planning is designed to develop, sustain and, wherever possible, improve both mental and motor skills. For us to do this, each member of our team is carefully chosen for their caring capabilities, qualifications, understanding and the ability to bring out the best in those in their care.



What's Included

- All care and support including a monthly review of care plans.
- A dedicated key worker for each resident.
- All meals, snacks and drinks freshly prepared every day by our catering team.
- Access to gardens.
- Activities programme.
- All utilities and other accommodation costs.
- Housekeeping and laundry services.
- Wi-Fi internet access.

Please note: the weekly fee does not include hairdressing, chiropody or other healthcare visits or appointments not covered by the NHS, toiletries, newspapers, or magazines, any over the counter medications that a GP would not normally prescribe such as paracetamol and indigestion relief, and any other privately arranged healthcare.

Testimonials

My brother-in-law had been a resident for five years in Blossom Hill. I can't thank the staff enough for their love, care and support to him and our family during this time. All the staff including nurses, cleaners, care assistants and admin staff and the managers, all of whom couldn't do enough for us. - S.S. (Sister in law of resident)

Bedroom Features

- 40 single bedrooms
- 34 rooms with ensuite WC
- All rooms are furnished
- Phone points in every room
- Nurse call system in every room

Facilities

- 2 dining rooms
- 2 lounges
- Garden and courtyard
- Care staff available 24 hours a day
- Home cooked food

Requirements on admission

To confirm your admission, we will ask you to provide details of your plans to fund your residency. If you are unable to confirm funding availability, we may not be able to proceed with your admission, unless someone is able to act as your guarantor.

We request a direct debit mandate to be set in place at the commencement of your residency. You will also be required to pay:

- Four weeks' advance payment. Subsequent payments are due monthly in advance.
- Two weeks' deposit which will be held by us for the duration of your residence, Your deposit will be safeguarded and will normally be refunded within 28 days of the end of your residency, subject to our right to deduct from it non-payment of fees or damage to property.

Funding options

We accept self-funders and local authority funded residents. Where a top-up fee is payable, the local authority should pay us for the full cost of care and collect the top-up from you directly.

We may be able to accept NHS continuing healthcare funding for people with severe or complex health needs, subject to agreeing our fees with the relevant NHS Clinical Commissioning Group. NHS teams will undertake regular assessments of your needs to determine whether you qualify for this type of funding.

Trial period: Your first 28 days is considered a trial period, during which either you or we can end the contract after 7 days of serving written notice on the other. We will only end the contract during the trial period if we are unable to meet your needs.





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