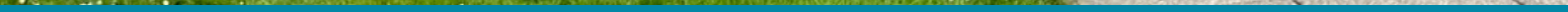




Churchlake  
Care  
The Mews Care Home  
RECEPTION ▶



# The Mews Care Home

Type of care we provide  
Residential | Dementia | Respite | Nursing

Call us on 01915120097  
Southburn Terrace, New Herrington, Houghton le Spring DH4 7AW  
[www.churchlakecare.com](http://www.churchlakecare.com)







## Welcome

The Mews is situated in New Herrington, north of Houghton-le-Spring in Durham, within easy reach of shops and other amenities, public transport and the A1(M) and A19. At The Mews we provide a safe, comfortable environment with professional care and support including Residential, Dementia and General Nursing care. We also offer Respite Care for short term, temporary relief for those who are caring for family members and loved ones. We are located in a quiet location with spacious grounds, within easy reach of local shops, Herrington Country Park and Penshaw.

## The right care for you

One of our principal values is to treat each of our valued residents as an individual, responding to their unique needs.

This is particularly important for those living with dementia and the physical effects of increasing age - our approach to person-centred care planning is designed to develop, sustain and, wherever possible, improve both mental and motor skills. For us to do this, each member of our team is carefully chosen for their caring capabilities, qualifications, understanding and the ability to bring out the best in those in their care.



## What's Included

- All care and support including a monthly review of care plans.
- A dedicated key worker for each resident.
- All meals, snacks and drinks freshly prepared every day by our catering team.
- Access to gardens.
- Activities programme.
- All utilities and other accommodation costs.
- Housekeeping and laundry services.
- Wi-Fi internet access.

**Please note:** the weekly fee does not include hairdressing, chiropody or other healthcare visits or appointments not covered by the NHS, toiletries, newspapers, or magazines, any over the counter medications that a GP would not normally prescribe such as paracetamol and indigestion relief, and any other privately arranged healthcare.



## Testimonials

'We visited five different care homes before visiting The Mews. It was immediately apparent that The Mews met all our requirements for the care of my wife who was suffering with Alzheimer's/dementia. The care she received was beyond my expectations. All the staff, managers, admin, care workers, kitchen, cleaners and activities were all well trained and caring. They are all second to none.' - Allen, C. (Husband of Resident).

## Bedroom Features

- 47 single bedrooms
- All rooms with ensuite WC
- All rooms are furnished
- All rooms have laminate flooring
- TV points in every room
- Nurse call system in every room

## Facilities

- 2 dining rooms
- 3 lounges
- Large Garden/Hairdressers
- Care staff available 24 hours a day
- Home cooked food

Rooms can be decorated to your preference and home furnishings and belongings, such as pictures and ornaments or special chairs, can be facilitated at your request.

## Requirements on admission

To confirm your admission, we will ask you to provide details of your plans to fund your residency. If you are unable to confirm funding availability, we may not be able to proceed with your admission, unless someone is able to act as your guarantor.

We request a direct debit mandate to be set in place at the commencement of your residency. You will also be required to pay:

- Four weeks' advance payment. Subsequent payments are due monthly in advance.
- Two weeks' deposit which will be held by us for the duration of your residence, Your deposit will be safeguarded and will normally be refunded within 28 days of the end of your residency, subject to our right to deduct from it non-payment of fees or damage to property.

## Funding options

We accept self-funders and local authority funded residents. Where a top-up fee is payable, the local authority should pay us for the full cost of care and collect the top-up from you directly.

We may be able to accept NHS continuing healthcare funding for people with severe or complex health needs, subject to agreeing our fees with the relevant NHS Clinical Commission Group. NHS teams will undertake regular assessments of your needs to determine whether you qualify for this type of funding.

Trial period: Your first 28 days is considered a trial period, during which either you or we can end the contract after 7 days of serving written notice on the other. We will only end the contract during the trial period if we are unable to meet your needs.







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