



Eastbourne Residential Care Home

Type of care we provide

Residential | Dementia | Respite | Nursing

Call us on 01325384646

5-7 Cobden Street, Darlington DL1 4JF

www.churchlakecare.com





Welcome

Located in a residential area in Darlington, Eastbourne Care Home is a spacious home from home setting offering residential and nursing care.

There are 41 bedrooms in total, each offering en suite facilities, with residents encouraged to add a personal touch to help them settle in and feel at home. Across the home there are also spacious living areas, two dining areas where residents can enjoy varied, home cooked meals and snacks and a great outdoors area including a Memory Garden. There is also a café onsite and a hairdressing salon too, giving residents lots of opportunities to socialise and relax.

Care professionals work hard to create an environment where residents feel at home and engaged in the home's community. There are plenty of activities arranged on a regular basis and the team always cater for celebrations for residents and their loved ones.

The right care for you

One of our principal values is to treat each of our valued residents as an individual, responding to their unique needs.

This is particularly important for those living with dementia and the physical effects of increasing age - our approach to person-centred care planning is designed to develop, sustain and, wherever possible, improve both mental and motor skills. For us to do this, each member of our team is carefully chosen for their caring capabilities, qualifications, understanding and the ability to bring out the best in those in their care.



What's Included

- All care and support including a monthly review of care plans.
- A dedicated key worker for each resident.
- All meals, snacks and drinks freshly prepared every day by our catering team.
- Access to gardens.
- Activities programme.
- All utilities and other accommodation costs.
- Housekeeping and laundry services.
- Wi-Fi internet access.

Please note: the weekly fee does not include hairdressing, chiropody or other healthcare visits or appointments not covered by the NHS, toiletries, newspapers, or magazines, any over the counter medications that a GP would not normally prescribe such as paracetamol and indigestion relief, and any other privately arranged healthcare.

Testimonial

Fantastic care, all staff give full support at all times. The care given to my father-in-law, especially during Covid, was tremendous and I thank everyone for the love and care given. Eastbourne Care Home is very friendly, like on big happy family, they have done marvellously.

I'd thank everyone, staff, cooks, cleaners and admin staff. The home is well-run by the wonderful manager. Thank you one and all. - Wendy L. (Daughter of resident).

Bedroom Features

- 40 single bedrooms
- 34 rooms with ensuite WC
- All rooms are furnished
- Phone points in every room
- Nurse call system in every room

Facilities

- 2 dining rooms
- 2 lounges
- Garden and courtyard
- Care staff available 24 hours a day
- Home cooked food

Requirements on admission

To confirm your admission, we will ask you to provide details of your plans to fund your residency. If you are unable to confirm funding availability, we may not be able to proceed with your admission, unless someone is able to act as your guarantor.

We request a direct debit mandate to be set in place at the commencement of your residency. You will also be required to pay:

- Four weeks' advance payment. Subsequent payments are due monthly in advance.
- Two weeks' deposit which will be held by us for the duration of your residence, Your deposit will be safeguarded and will normally be refunded within 28 days of the end of your residency, subject to our right to deduct from it non-payment of fees or damage to property.

Funding options

We accept self-funders and local authority funded residents. Where a top-up fee is payable, the local authority should pay us for the full cost of care and collect the top-up from you directly.

We may be able to accept NHS continuing healthcare funding for people with severe or complex health needs, subject to agreeing our fees with the relevant NHS Clinical Commissioning Group. NHS teams will undertake regular assessments of your needs to determine whether you qualify for this type of funding.

Trial period: Your first 28 days is considered a trial period, during which either you or we can end the contract after 7 days of serving written notice on the other. We will only end the contract during the trial period if we are unable to meet your needs.





Call us on 01325384646
5-7 Cobden Street, Darlington DL1 4JF
www.churchlakecare.com

